Lake Wenatchee YMCA Camp Refund, Cancellation and Transfer Policies

While we will always try to inform you in advance, the Y reserves the right to change its policies at any time with or without prior notice and to make exceptions at its sole discretion.There are no refunds for uncontrollable acts of nature or large-scale events outside of the YMCA's control including but not limited to: Weather conditions, Fire and/or air quality, Earthquake/natural disaster, Contagion/outbreak, utility failures, inaccessibility due to Civil unrest or Governmental order.

Lake Wenatchee YMCA Camp Program Refund Policy

In order to balance the fluid nature of family schedules with a successful and reliable program experience for all participants, Lake Wenatchee YMCA Camp uses the following refund and transfer policy for Summer Camp Programs:

- If the Y does not run a program due to lack of enrollment, we will fully refund the program fee via check, card refund, or credit your account.
- Cancellation requests received 45 days prior to the registered camp session start date may receive a refund for camp fees with the exception of the non-refundable deposit.
- Cancellation requests received less than 45 days prior to the registered camp session start date will result in the forfeiture of the entire fee, except in the case of an unforeseen medical situation verified by a note from a physician.
- There is no partial refund for late arrivals or early departures. And, no refund will be issued for participants that do not complete a program.
- Registration deposits may be transferred to another current year camp session if arrangements are made 30 days prior to the initial session's start date.
- No refund is made for campers who leave due to illness or injury, early withdrawal, late arrival, or dismissal due to poor camper behavior. Camp may dismiss any camper whose behavior, with or without reasonable accommodation, is deemed by camp, in its sole discretion, to be detrimental to the operation of camp. In this instance, no refund of camp fees will be provided, and camp shall not be responsible for any additional costs of food, travel, or lodging that may result.